

Business Name: Fare Way Travel

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Website: www.farewaytravel.com.au

Phone: 0493 440 723



ABN: 22603497320

1. Booking Responsibility

Fare Way Travel acts as an agent for suppliers including airlines, tour operators, cruise lines, hotels, car rental companies, and other service providers. We do not operate or control the services provided by these suppliers. When you make a booking with us, you agree to the terms and conditions of those suppliers.

2. Deposits and Final Payments

- A deposit is required at the time of booking to confirm your reservation.
- Final payment is due by the date specified at the time of booking.
- Failure to make payments by the due date may result in cancellation and loss of deposit.

3. Cancellations and Refunds

- Cancellation policies vary depending on the supplier. We will provide you with specific conditions for your booking.
- Fare Way Travel may charge a cancellation fee in addition to supplier fees. This will be outlined in your booking confirmation.
- Refunds (if applicable) are subject to the supplier's conditions and processing times.

4. Amendments

- Changes to bookings may incur amendment fees from both Fare Way Travel and the supplier.
- We will advise of any charges before proceeding with changes.

5. Travel Insurance

We strongly recommend all travellers purchase comprehensive travel insurance at the time of booking. Travel insurance can protect you against cancellation, medical expenses, personal liability, lost luggage, and more.

6. Documentation

- It is your responsibility to ensure that all travel documents (including passports, visas, and vaccination certificates) are valid and meet the requirements of your destination.
 - Fare Way Travel is not liable for any issues arising from incorrect documentation.
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7. Prices and Currency

- All prices are in Australian Dollars (AUD) unless otherwise stated.
 - Prices are subject to change without notice until final payment is made.
 - Currency fluctuations and supplier increases may affect the final price.
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8. Agency Limitation of Liability

- Fare Way Travel is not liable for any loss, damage, injury, or delay resulting from acts or defaults of third-party suppliers.
 - We are not responsible for changes to schedules, accommodations, or services made by suppliers after bookings are confirmed.
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9. COVID-19 & Travel Disruption

- Travellers are responsible for understanding travel restrictions and requirements.
 - Cancellations, delays, or changes caused by government-imposed restrictions or border closures are not the responsibility of Fare Way Travel.
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10. Acceptance of Terms

By confirming your booking with Fare Way Travel, you acknowledge and agree to these Terms & Conditions and the terms of the relevant suppliers.

11. Privacy Policy

Fare Way Travel is committed to protecting your personal information. We collect, use, and disclose your information in accordance with the Australian Privacy Principles and only for the purpose of providing travel services. This may include sharing your information with airlines, tour operators, insurance providers, and other travel-related suppliers.

We will never sell your information. Your data is stored securely and only accessed by authorised staff. By booking with us, you consent to the collection and use of your personal information as outlined. For our full privacy policy or to make a privacy complaint, please contact us at farewaytravel@gmail.com

12. Force Majeure

Fare Way Travel is not liable for any failure or delay in performing our obligations due to events beyond our reasonable control. This includes but is not limited to natural disasters, adverse weather conditions, fire, flood, acts of God, war, terrorism, pandemics, civil unrest, strikes, government actions, or failure of suppliers. In such circumstances, we will do our best to assist you with alternative arrangements, but we cannot guarantee refunds or reimbursements outside of supplier policies.

13. Responsibility of the Traveller

Travellers are responsible for checking entry requirements, health advisories, and local laws of the countries they are visiting. Fare Way Travel is not liable for issues arising from non-compliance with such regulations.

14. Special Requests

Special requests (e.g., dietary needs, accessibility requirements) will be passed on to the supplier but cannot be guaranteed. We recommend confirming such requests directly with the service provider where possible.

15. Complaints and Dispute Resolution

Any complaints should be reported to the relevant service provider during travel, so they have an opportunity to resolve the issue. If not resolved, please notify Fare Way Travel in writing within 30 days of your return. We will do our best to assist, but we are not liable for the conduct or service quality of third parties.

16. Governing Law

These terms and conditions are governed by the laws of the State or Territory in Australia where Fare Way Travel is registered. Any disputes will be handled in accordance with Australian law.

Thank you for booking with Fare Way Travel. We are here to help you travel confidently and create unforgettable journeys.